Leybold

Exchange Service

Exchange Service offers you a comprehensive maintenance solution. Scoring high on quality and reliability, this time-saving service adds efficiency to your pump maintenance schedule. The exchange model ensures peace of mind.



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Preventive Exchange



Is your pump due for service?



Is availability and uptime crucial to your operations?



Do you want to take control of your maintenance schedule planning?

Preventive maintenance is about anticipating issues & mitigating risks.

Exchange service facilitates preventive maintenance as it helps you perform servicing with the minimum downtime, at zero risk and with a fixed known upfront cost.

It provides you full control over your maintenance schedule planning.

Preventive Exchange offers you:

Zero risk as you receive an identical pump – like for like – that is fully functional with manufacturer standard performance.

Control over your maintenance planning as the delivery time is pre-agreed, thereby allowing you to plan ahead.

Minimum downtime and interruption ensured by simply swapping your pump with a fully functional identical pump.

Fixed costs, no surprises.

Corrective Exchange



Has your pump stopped working?



Is your pump not delivering the desired vacuum?



Are you losing production time and capacity?

Corrective maintenance is all about reaction time.

Exchange service offers a replacement from our exchange stock to ensure that your operations are up & running again with the minimal downtime and least impact on your operations.

It provides the quickest solution for ad-hoc situations.

Corrective Exchange offers you:

Fast solution within 24-72 hours from the purchase order. (Depending on the location.)

Fixed costs, no surprises.

Zero risk as you receive an identical pump – like for like – that is fully functional with manufacturer standard performance and a full warranty.

- We expect your pump shipped back to Leybold within max. 30 days from purchase order date.
- All Exchange units come with full warranty on the complete unit.

Receive the replacement

■ Exchange unit delivered to you

Return to Service Technology Center (STC)

Ship the defective unit back to Leybold





Pioneering products. Passionately applied.

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